State Health Society – Tamil Nadu

Referral transport Mandatory Disclosure Formats

Note.	To be filled and updated qua	arterly under NHM Mandatory Disclosure for all category of vehicles defined below.
1	Patient transport Vehicle	Vehicle designed primarily for transporting patients but without a trained personnel/ paramedic. This includes State-owned facility level ambulances, which may be used for inter-facility transfers, etc.
2	Basic Life Support	Ambulances designed for providing <i>basic care</i> to the patients en route. These must be equipped with basic equipment as well as have trained personnel on board.
3	Advanced life support	Ambulances designed for providing <i>emergency care</i> to the patients en rout. These must be equipped with advanced life saving equipment as well as have trained personnel on board.
4	Empanelled vehicle	Vehicles which are empanelled with local NGOs/service providers primarily for transporting pregnant women and sick infants

	Financial Year												
	Quarter												
SI.			Dial	102			Dial	108	Empanelled				
No.	Indicators	Patient 1	ransport	Basic Life Support		Basic Life Support		Advanced Life		ambulances		Remarks,	
		NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others	NHM	State + Others	if any	
	National Ambulance Service (NAS	(NAS) Implementation (Yes or No), If yes please attach photos											
1	Fleet Info												
1.1	Total Number of ambulances sanctioned					711 58							
1 7	No. of Ambulances functional out of 1.1					630 58							
1.3	No. of GPS fitted ambulances out of 1.2					456							
14	No. of ambulances linked to call centre out of 1.2					All ambulances							
1.5	Operational Agency (State/NGO/Others private agencies). Also provide name NGO/ private partners seprately,where applicable					Private partner - GVK EMRI							
	No.of ambulances having certified trained staff on emergency care out of 1.2					688							
i	EMT					1672							
ii	Paramedics / LTs												

SI.	Indicators	Dial 102				Dial 108				Empanelled		
No.					e Support	Basic Life Support		Advanced Life		ambu	lances	Remarks,
		NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others	NHM	State + Others	if any
iii	Drivers						16	29				
iv	Others (including call centre staff, administrative staff, etc.)						32	18				
2	Call Information											
2.1	Centralised Call Centre (Yes/No). Please specify whether State/District level						Υє	es				
2.2	Average no. of calls received per month						518,	690				
i	% of calls attended (out of 2.2)						98.3	4%				
ii	% calls where ambulances were dispatched (out of 2.2)						16.0	3%				
iii	% ineffective calls (out of 2.2.i)						61.5	0%				
3	Operational Details											
3.1	Average Operational cost per month per ambulance					130,546						
3.2	Average Km travelled per ambulance per day					176						
i	No. of ambulances doing < 80 KMs per day						11	0				
ii	No. of ambulances doing > 150 Kms per day						42	.8				
3.3	Avg no. of days covered per ambulance per month											
3.4	Avg no. of trips per ambulance per day						3.	9				
i.	No. of Ambulances doing >5 trips per day						20	7				
ii	No. of Ambulances doing <2 Trips per day (please provide justification in remarks col.)						8	1				
3.5	No. of ambulances per lakh population						0.9	95				
3.6	No of ambulances per 100 sq. KM						1.8	39				
3.7	User Fees (If any with details)											
4	Performance details											
4.1	Total cases handled per month per ambulance						11	5				

SI.	Indicators	Dial 102				Dial 108				Empanelled		
No.		Patient 1	ransport	Basic Life Support		Basic Life Support		Advanced Life		ambulances		Remarks,
	indicators	NНM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others	МНМ	State + Others	if any
	: Home to Facility						7	0				
	: Inter Facility Transfer (IFT)						4	5				
	: Facility to Home						C)				
4.2	Average emergency rescues per month per ambulance (excludes non-emergency such as drop back home) (Please detail emergency in remarks col)					115						
4.3	Average number of pregnant women transported per ambulance per month					33						
4.4	Average number of cases where patient could not be attended at the first health facility destination						6	6				
4.5	Average Response time						0:22	2:04				
i	Urban (Only for Home to facility, and inter-facility transfer cases) : Call to Scene time						0:19	0:09				
	: Call to Hospital Time						1:08					1
ii	Rural (Only for Home to facility, and inter-facility transfer cases)											
	: Call to Scene time : Call to Hospital Time						0:23					+
	. Gaii tu muspitai Tiille					1:07:28						