

## State Health Society – Tamil Nadu

### Referral transport Mandatory Disclosure Formats

<b>Note. To be filled and updated quarterly under NHM Mandatory Disclosure for all category of vehicles defined below.</b>	
1	<b>Patient transport Vehicle</b> Vehicle designed primarily for transporting patients but without a trained personnel/ paramedic. This includes State-owned facility level ambulances, which may be used for inter-facility transfers, etc.
2	<b>Basic Life Support</b> Ambulances designed for providing <i>basic care</i> to the patients en route. These must be equipped with basic equipment as well as have trained personnel on board.
3	<b>Advanced life support</b> Ambulances designed for providing <i>emergency care</i> to the patients en rout. These must be equipped with advanced life saving equipment as well as have trained personnel on board.
4	<b>Empanelled vehicle</b> Vehicles which are empanelled with local NGOs/service providers primarily for transporting pregnant women and sick infants

Financial Year													
Quarter													
Sl. No.	Indicators	Dial 102				Dial 108				Empanelled ambulances		Remarks, if any	
		Patient Transport		Basic Life Support		Basic Life Support		Advanced Life		NHM	State + Others		
		NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others				
	National Ambulance Service (NAS) Implementation (Yes or No), If yes please attach photos												
<b>1</b>	<b>Fleet Info</b>												
1.1	Total Number of ambulances sanctioned					711		58					
1.2	No. of Ambulances functional out of 1.1					630		58					
1.3	No. of GPS fitted ambulances out of 1.2					456							
1.4	No. of ambulances linked to call centre out of 1.2					All ambulances							
1.5	Operational Agency (State/NGO/Others private agencies). <i>Also provide name NGO/ private partners separately, where applicable</i>					Private partner - GVK EMRI							
1.7	No.of ambulances having certified trained staff on emergency care out of 1.2					688							
i	EMT					1672							
ii	Paramedics / LTs												

Sl. No.	Indicators	Dial 102				Dial 108				Empanelled ambulances		Remarks, if any
		Patient Transport		Basic Life Support		Basic Life Support		Advanced Life		NHM	State + Others	
		NHM	State + Others	NHM	State + Others	NHM	State+ Others	NHM	State+ Others			
iii	Drivers					1629						
iv	Others (including call centre staff, administrative staff, etc.)					328						
<b>2</b>	<b>Call Information</b>											
2.1	Centralised Call Centre (Yes/No). Please specify whether State/District level					Yes						
2.2	Average no. of calls received per month					518,690						
i	% of calls attended (out of 2.2)					98.34%						
ii	% calls where ambulances were dispatched (out of 2.2)					16.03%						
iii	% ineffective calls (out of 2.2.i)					61.50%						
<b>3</b>	<b>Operational Details</b>											
3.1	Average Operational cost per month per ambulance					130,546						
3.2	Average Km travelled per ambulance per day					176						
i	No. of ambulances doing < 80 KMs per day					110						
ii	No. of ambulances doing > 150 Kms per day					428						
3.3	Avg no. of days covered per ambulance per month											
3.4	Avg no. of trips per ambulance per day					3.9						
i.	No. of Ambulances doing >5 trips per day					207						
ii	No. of Ambulances doing <2 Trips per day (please provide justification in remarks col.)					81						
3.5	No. of ambulances per lakh population					0.95						
3.6	No of ambulances per 100 sq. KM					1.89						
3.7	User Fees ( If any with details)											
<b>4</b>	<b>Performance details</b>											
4.1	Total cases handled per month per ambulance					115						

